



TELANGANA STATE ELECTRICITY REGULATORY COMMISSION
5th Floor, Singareni Bhavan, Red Hills, Lakdi-ka-pul, Hyderabad 500004

NOTICE

In the matter of Telangana State Electricity Regulatory Commission
(Establishment of mechanism for Redressal of Grievances of the Consumers)
(2nd Amendment) Regulation, 2020

The Telangana State Electricity Regulatory Commission notified Regulation No. 3 of 2015 (Establishment of mechanism for Redressal of Grievances of the Consumers) Regulation, 2015 [hereinafter referred to as Principal Regulation] in the Telangana Gazette dated 03.10.2015. Subsequently, Regulation No. 1 of 2018 (1st Amendment to the Principal Regulation) was notified in the Telangana Gazette dated 24.04.2018. On review of the functioning of the redressal mechanisms in the State, the Commission is of the view that certain amendments in the Principal Regulation are required for further streamlining and strengthening of the redressal mechanisms.

In exercise of powers conferred by sub-sections (5) and (7) of Section 42 read with clauses (r) and (s) of sub-section (2) of Section 181 of the Electricity Act, 2003 (Central Act No. 36 of 2003) and all powers enabling it in that behalf, the Commission hereby makes the draft Telangana State Electricity Regulatory Commission (Establishment of mechanism for Redressal of Grievances of the Consumers) (2nd Amendment) Regulation, 2020.

In this regard, draft regulation is hosted on the website of the Commission (www.tserc.gov.in). The Commission invites suggestions/ comments from all the interested persons/stakeholders. Comments and suggestions may be submitted before 5:00 PM on or before 16.11.2020 either in writing addressed to the Secretary, TSERC at the above address or by email to secy@tserc.gov.in.

Hyderabad
22.10.2020

Sd/-
Secretary FAC